Bella Cenzano-Fong 1275 25th Avenue San Francisco CA 94122

Sep 7th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am writing to you because I oppose the USTelecom petition because it will take away consumer choice. I am an independent contractor and work out of a home office. Reliable, fast, and affordable broadband is essential to the success of my business and my current local provider has given me all of this. Previously, I bounced back and forth between the two major companies in my region and service was spot, slow at times, and customer service was awful. Additionally, they would hook me in by giving me a good price for a limited time and then significantly increased my rates when the introductory period ended. Before I switched to my local provider, my rates tripled with the nationwide provider. When I called to ask about alternative plans and other ways to bring down the pricing, I was told that this was the way it is and that I had no options. Since switching, I have enjoyed excellent customer service and reliable gigabyte speed.

Please don't eliminate competition in this space that will force us to go back to megacompanies that don't care about consumers.

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